

Your Local Telecoms Experts

Webex with FTZ Telecoms

hello@ftzltd.com

02871223534

ftzltd.com

What is Webex?



Webex is a robust, enterprise-grade communication and collaboration platform tailored for your business. It combines advanced calling, messaging, and meeting capabilities into a single, seamless solution, all underpinned by a reliable, high-performance network and comprehensive service wrap. Optimised for organisations that demand high security, scalability, and deep integration with existing systems, Webex enables teams to work smarter, respond faster, and compete more effectively in today's dynamic business landscape.

Messaging

Express yourself with feature-rich messaging including flagging, quoting, threading, emojis, and GIFs.

Calling

Webex has all the enterprise calling features your users will need to complete their work and stay connected with crystal clear audio.

Meeting

Seamless, high-quality video conferencing and collaboration tools that ensure every virtual interaction is as effective and engaging as an in-person meeting.



Your all-in-one communication platform



Webex provides your team with all the advanced calling features they need to stay connected and productive, backed by the industry's best-in-class audio quality. When communication needs to go beyond voice, users can effortlessly share content or seamlessly transition from a call to a full meeting—without missing a beat.

Call, text, message, meet with one click

Directory search

Instant access to:

- Call history
- Visual voicemail
- Meeting Transcripts
- Recordings
- Contacts
- Messaging
- Spaces
- Meetings

Desk phone & room device pairing and control

Hold / resume, transfer, merge / conference, record, and elevate to a meeting

Call preferences, forwarding, single number reach

Select line, group, queue, shared line

Call on Webex or PSTN with video or audio






AI-powered Audio Intelligence: Noise removal, optimise for my voice

Share content during a Webex Call



Tailored solutions for every need

Our flexible solutions are designed for businesses of all sizes, and adapt as your business evolves.

	Common Area <small>Deskphone only No Webex app</small>	Webex Voice	Webex Calling	Webex Suite	Webex CX Essentials	Webex Meetings
 Calling <small>International countries included : EU, Australia, Canada, USA, New Zeland</small>	<ul style="list-style-type: none"> • Dial tone • Call hold • Call transfer • Call waiting 	Everything in Common Area+ <ul style="list-style-type: none"> • Webex App (Softphone only) • Presence/availability • Call recording • Deskphone control 	Everything in Webex Voice + <ul style="list-style-type: none"> • Call Park/Retrieve • Call Pickup • Executive Assistant • Uk & International bundled minutes 	Everything in Webex Calling.	Everything in Webex Calling.	
 Messaging			Direct, team & external messaging Presence	Everything in Webex Calling	Everything in Webex Calling	Everything in Webex Calling
 Meetings			<ul style="list-style-type: none"> • Up to 100 participants • Breakout sessions 	Everything in Webex Calling plus + <ul style="list-style-type: none"> • Up to 1000 participants • Cloud Meeting Recording & Transcription 	Everything in Webex Calling	Everything in Webex Calling plus + <ul style="list-style-type: none"> • Video meetings up to 1000 participants
 Customer experience		<ul style="list-style-type: none"> • Call Queuing • Call back • Analytics 	Everything in Webex Voice	Everything in Webex Voice	<ul style="list-style-type: none"> • Agent & Supervisor management • Screen pop configuration • Real time queue view in app • Agent monitoring 	
 Tools			<ul style="list-style-type: none"> • Google Calendar • MS office calendar • Outlook • Slack • One drive • Vidcast 	Everything in Webex Calling + <ul style="list-style-type: none"> • Slido 	Everything in Webex Calling	Everything in Webex Calling +

Smart Collaboration, Powered by **Webex**



Boost productivity and enhance collaboration with AI-powered features by Webex, designed to streamline workflows and create more engaging experiences.

	Enhanced Calling (Webex voice)	Webex Calling	Customer Experience Essentials	Webex Suite	Webex Meetings
Background Noise Removal	●	●	●	●	
Vidcast		●	●	●	●
Breakout Sessions		●	●	●	●
Cisco AI Assistant		●	●	●	●
Immersive Share		●	●	●	●
Webex AI Capabilities					
Webex Messaging	Rephrase or change tone, translate message	●	●	●	●
Webex App	Unread messages recap & space summaries	●	●	●	●
Meeting Recordings	Save summary & transcript summarisation			●	●
In Meetings	Catch Me Up, Ask AI assistant, Save Summaries & transcripts without recording, Real Time Transcription, Auto Step Away			●	●

Who are **FTZ Telecoms**?



At FTZ Telecoms, we're your local telecoms experts based in the heart of the city and committed to keeping businesses connected. With years of experience in mobile, broadband, and hosted phone systems, we deliver reliable, tailored solutions backed by personal, proactive support. Whether you're a small business or a growing team, we take the time to understand your needs and provide technology that works for you. Local service, national reach, FTZ is here to help your business thrive.

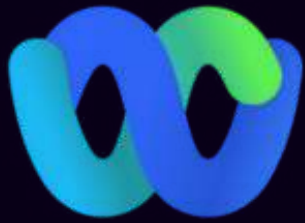
Mobile - Business mobile plans with O2, tailored for teams of any size plus cashback options, hardware, and expert account support.

Telephony - Modern hosted phone systems powered by Cisco Webex. Feature-rich, easy to use, and backed by local, proactive support.

Broadband - Super-fast broadband with nationwide coverage—FTTP, FTTC, and 5G options available. Fast install, no call centres.



**Real Support.
Real People.
Real Results.**



Your Local Telecoms Experts

hello@ftzltd.com

02871223534

ftzltd.com

